



All Inclusive – description 2023 Kamenec in Kiten

All Inclusive in Hotel Kamenec – Kiten includes: breakfast, lunch, dinner, late breakfast, snack, Bulgarian alcoholic and non-alcoholic drinks, swimming-pool, sunbeds and umbrellas at the pool (if available), Wi-Fi.

Breakfast – 08:00 – 10:00

Lunch – 12:30 – 14:30

Dinner – 18:30 – 21:00

Late Breakfast - 10:00 – 12:30

Snack - 15:30 – 17:30

Grill -12:00 – 21:00

Pool Bar - 10:00-22:00

- Selection of imported, Bulgarian alcoholic and non-alcoholic beverages.
- From June 1 to July 9, the pool will work without a lifeguard! Thank you for your understanding.
- Non-alcoholic and hot drinks from machine.

Additional information:

- If you wish to contact us for any other question, please, you deal number 9 from the phone of the room.
- Checking-in is after **15:00**. Our guests can use a parking then.
- Upon check-out you have to leave the room until **11:30** o'clock at lunch time and you **MUST** inform about this at the reception desk!
- **The parking is paid. The price is 20,00 BGN per day. It is not possible a reservation in advance.**
- An all-inclusive package starts Dinner on Checking-in and it finishes with Lunch on Checking-out.
- All drinks are paid after 22:00.
- The Lobby Bar of the hotel is not included in All-inclusive package. The drinks are paid.
- Additional services against a surcharge: parking, safe at the reception, telephone calls, billiards, fitness, laundry and ironing, rent-a-car, all beverages and cocktails, doctor help, massage.
 - The hotel accepts pets till 5 kg against surcharge 20,00 BGN per day. The payment is in the hotel in the day of your arriving. It is not allowed to pets in the restaurant, lobby bar and around the swimming pool.
 - *Remark: In case, guests are less than 20 persons, food will be served on set menu.*
- *Remark: According the safety measures for COID-19, **If you wish to clean your room, please, put the board "Please, clean the room" on the door outside from 08:00 to 14:00 o'clock.***

HOTEL POLICY & RULES

Dear guest, we hope that you will enjoy your stay and get the best experience, both our beautiful Bulgarian Black Sea and our facilities. To achieve this hotel guests are kindly requested to observe the rules so that their stay will be comfortable and safe.

- It is mandatory for guests to present valid identity card at the time of check-in for a registration
- Guest bears full material and legal responsibility for any loss damages or destruction of hotel furnishings and appliances resulting from the fault of his/her visitors.
- For fire safety reasons, it is forbidden to use heating appliances in hotel rooms.
- It is not allowed to take explosive, weapons, inflammable materials or other dangerous chemicals in to the hotel.
- Please refrain from inviting outside visitors to your room without the permission from reception.
- Upon check-out guests are obligated to pay for damaged or lost key card during their stay at the hotel.
- Guests arrive and leave the hotel only through the hotel's main entrance.
- It is not allowed to bring food in the room. Hotel keeps the right to move this food and beverage.
- Pets are not allowed.
- It is not allowed to move furniture and property into the rooms and premises of the hotel.
- Smoking cigarettes and tobacco products are completely prohibited in the hotel premises, including hotel rooms.
- It is forbidden to dispose of all kinds of property (towels, inventory, utensils, etc.) during the stay of the guests at the hotel. And also their use on the beach or around the pool!
- Quiet time at the hotel lasts from 14:00 to 16:00 and after 22:30 h. During quiet time, guests have an obligation to behave properly and not to disturb the peace of stay of other persons.
- The hotel reserves the right to stop serving drunken people or who have consumed alcoholic beverages in great quantities and have become rude.
- People dressed in bathrobes, swimming suits, shorts will not be accepted in the restaurant.
- The hotel offers breakfast, lunch and dinner on block table on all-inclusive basis.
- Drinking in glasses around the pool is not allowed to avoid injury due to tearing.
- Balls, water toys or inflatable devices which can hurt someone are not allowed in the pool area. Also jumping in the swimming pool is forbidden.
- Swimming after 18:00h in the evening is not allowed, the hotel is doing the prophylaxis of the pool and someone can damage their own skin.
- It is not allowed to reserve sunbeds around swimming pool – our staff keeps your towels, which are on the sunbeds.
- ***It is not allowed to book sunbeds around the pool – towels left on the reserved sunbeds are collected by the staff serving the pool.***
- If you notice suspicious people, please notify the on-duty administrator immediately.
- Cruel and cynical attitudes towards staff are not allowed. Each guest may express his discontent within the good tone.
- In the event of gross violations of the hotel's internal order, violation of the law and the rule of law in the country, violation of the reputation and prestige of the hotel, the owner is entitled to terminate the relations with the guests and their stay at the hotel.