

Hotel Facilities

Restaurants

Alfredo Restaurant	Breakfast (Buffet) 07:00 to 11:00 Lunch (Buffet) 12:30 to 17:00 Dinner (Seafood/ Italian Menu) 18:30 to 21:30 Prior Reservation Required Kindly contact our Guest Relations Team by #5 or via desk in the Lobby. Reservations for the same day before 14:00
Culina Restaurant	Dinner (Oriental & Seafood buffet) 18:30 to 21:30
Blue Lounge	Dinner (Asian Buffet) 18:30 to 21:30
Golden Lounge	Dinner (international Set Menu) 19:00 to Midnight. Prior Reservation Required Kindly contact our Guest Relations Team by #5 or via desk in the Lobby. Reservations for the same day before 14:00
Room Service	Chargeable 24hrs. Kindly dial #6

Bars

Lobby Bar	Opening 24hrs. Alcoholic Beverages from 10:00 to Midnight Afternoon tea from 17:00 to 18:30
Healthy Bar	Opening from 09:00 to 23:00 (Located in the Spa)
Beach Bar	Opening from 10:00 to 18:00
Alfredo Cafe	Opening from 10:00 to 23:00
Golden Lounge	Opening from 19:00 to 02:00

General

Safe Box	Safe box is available in your room as well as at the reception after your check out. Resort Management is not responsible for valuable items left outside the safe box or in an open safe box
Minibar	Soft Drinks once per stay free of charge, and refilling the mini bar with extra charge.
Outside Visitors	Outside visitors are allowed only in the lobby area and any services will be chargeable. Please contact reception for details.
Clinic	Chargeable. Opening hours: from 10:00 to 15:30 and from 19:00 to 22:30 (24 hours in case of emergency).
Check Out Time	Check out time is 12:00 Noon. If you would like to stay in your room longer, it will be charged extra according to the hotel availability.
Wake Up Calls	Please contact Reception to arrange your wake-up call. Ext #0
Dress Code	Kindly don't wear swimwear in the restaurants during all meal times and slippers during dinner
WI-FI	Free throughout the resort, username and password is available at the reception
Telephone Calls	To access an International direct line from your room kindly dial No.9 +00 + Country Code + City Code and then subscriber number. To call another room kindly dial room number
Room Cleaning Time	Times for room cleaning daily from 09:00 to 17:00. If you prefer a specific time for the daytime cleaning, kindly contact Guest Experience Team #5
Laundry	Chargeable. For more information kindly contact Reception Team #3
Tenants	The resort accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties such as hotel tenants (shops, water sport centres, sport activities, SPA etc)
Payment / Money Exchange	Cash or Credit Card (Visa – Master Card – Diners Club). Money Exchange Machine is available at the lobby beside reception desk
Hotel Regulations – Roof top	Please refrain from entering the roof top of the building. Any damage or accident will be on your own risk. The Resort Management will not carry any responsibility for claims

Leisure & Activities

Entertainment	Daily activities, evening entertainment and live music program is available at the entertainment board by the Pool & Beach areas. All water activities will take place at the outdoor heated pool and beach according to the time in the schedule
Beach Towels	The towels are available by the Towel Centres by the pool and beach
Sports Activities	Multi Court, Volleyball is available at the beach
Sunbeds Reservation	Reservations of sunbeds are not allowed before 08:00
Spa & Wellness Beauty Salon Fitness Centre	Chargeable Located in main building, ground floor. Opens from the 09:00 to 23:00 – SPA services are prior reservation Indoor Spa Pool opening time from 10:00 to 22:00 (free of charge) Beauty Salon: open daily from 09:00 to 22:00 (prior reservation, chargeable) Gym opens from 09:00 to 22:00 (free of charge), Sports shoes is required Personal trainer with training programs is available (chargeable) Kindly dial #4 for SPA

We are wishing you a delightful stay!